property me™

Tenant mobile app and Tenant Access

Phone 1 — Dashboard

Tenancies

Hi, John!

Request Maintenance   Email manager

Address	23 Beach Rd Bondi Beach NSW 2026
Manager	John Williams
Property type	House

Payments summary ?

Paid to date	17 Mar 2021
Part paid	$300.00
Deposit held	$0.00

Phone 2 — Login

property me™
tenant

Log in

Sign up

Privacy Policy

Phone 3 — New maintenance

Cancel   Save

New maintenance

Brief description

Kitchen - Leaking Tap

e.g., Bathroom - Leaking Tap

More details

Water flowing out between the tap body and spindle

Please add photos below

Add photo
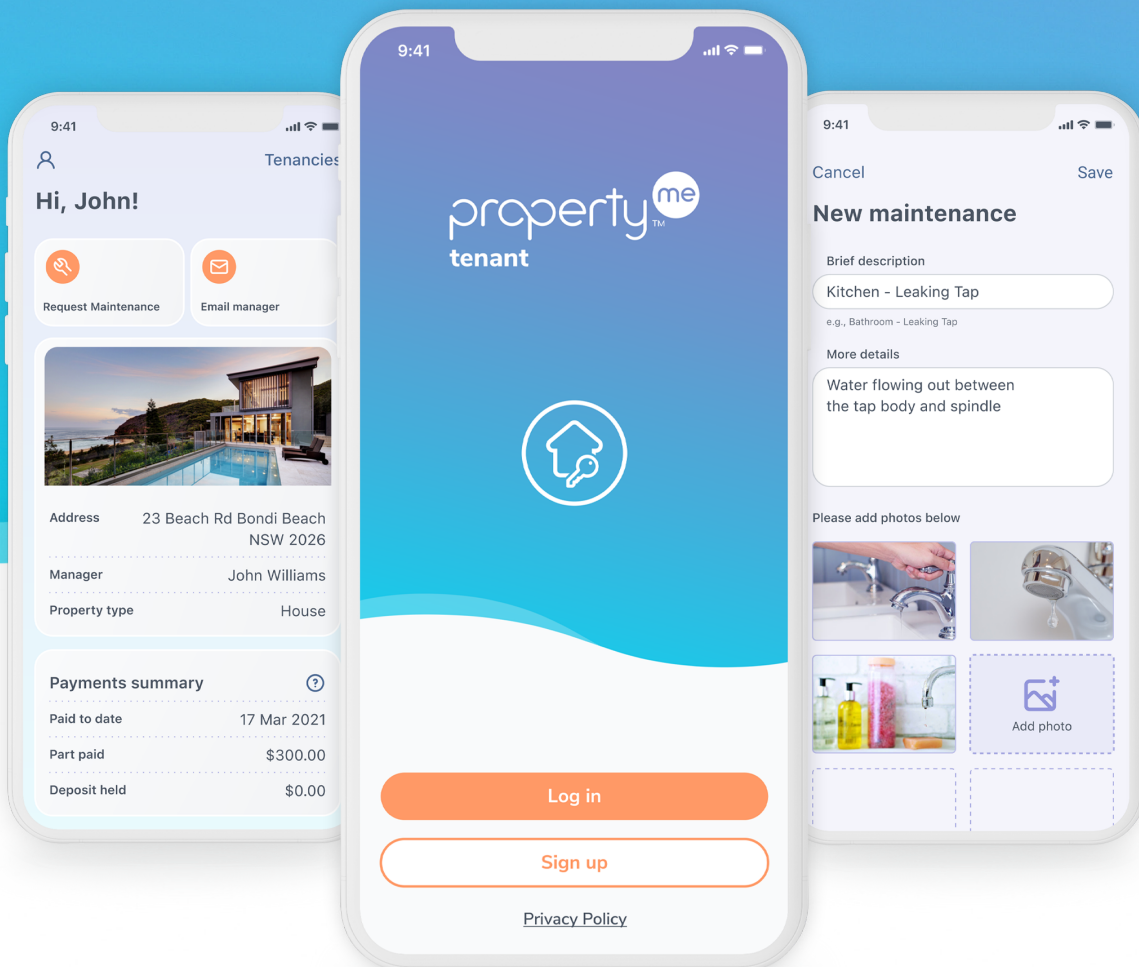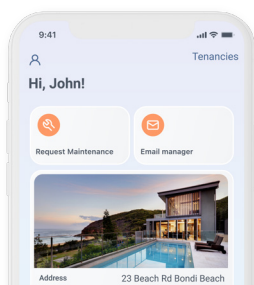
PropertyMe for tenants

Over the past eight years, PropertyMe has continuously evolved alongside our tenants to bring the most efficient leasing experience.

Take a look at our mobile app and Tenant Access, guaranteed to make your renting experience effortless.
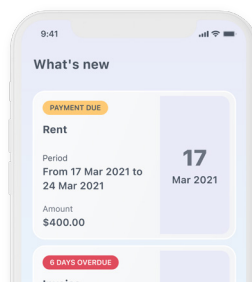
Tenant mobile app and Tenant Access

PropertyMe provides a platform for tenants to access all of their leasing information from one place, making the leasing process as straightforward as possible.
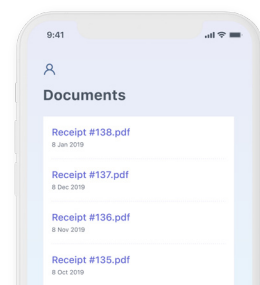
The PropertyMe tenant mobile app and Tenant Access allow you to handle everything related to your tenancy from the palm of your hand. This includes easily accessing all relevant leasing information, previewing upcoming inspections, and messaging your Property Manager directly.
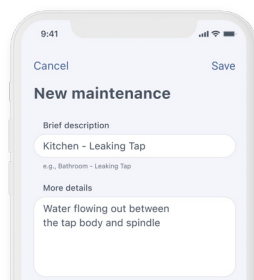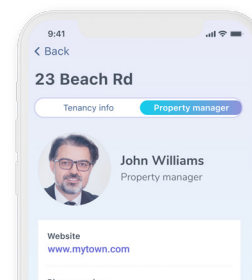
View your agency and Property Manager information
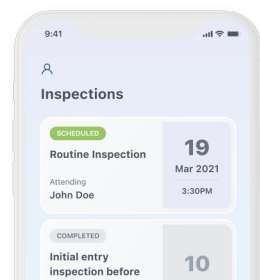
See when your rent and invoices are due

Download and share all relevant leasing information

Log and track maintenance requests

Message your Property Manager directly

See upcoming events and inspections

How to use the PropertyMe Tenant app:

⤓ Download PropertyMe Tenant from the App Store or Google Play.

☰ Enter your existing tenant login details. If you don't have access to the existing Tenant Access, contact your Property Manager.

ⓘ The homepage has several sections of information in a summary form. This information includes quick link tiles, which allow you to lodge a maintenance request and directly email your Property Manager.

⌂ Below the quick link tiles is the property and tenancy information. With one quick click, you can view in-depth information about the property, as well as your payment information.

How to use the Tenant Access:

1. Sign in on the Tenant Access using your email and password. If you don't have a PropertyMe account you will need to sign up and request access from your Property Manager.

2. Once you are logged in, click on the tiles to reveal more information regarding tenancy information.

3. Bills and maintenance requests will be displayed at the top of the screen when they are outstanding.

FAQS:

- **Are all phones compatible with the tenant mobile app?**

  The minimum operating requirements are iOS 13 and above for Apple devices and Androids need to be on 5.0+

- **Can I do my own inspection on the tenant mobile app?**

  We have a separate app called InspectMe that is available for iPhone and Android devices. The app is now available for you to download in the App Store and Google Play store.

- **How do I log in if I've forgotten my password?**

  It happens to the best of us! Simply head to the PropertyMe login page and click 'Forgot Password' from here you will be prompted to reset your password.